



April 2018 eye witness

Congratulations to our 2018 William Pauly Scholarship Winner!



Benjamin Keil, a junior at St. Louis University High School, is the recipient of the 2018 William Pauly Scholarship and will receive \$1,000 toward his education. Benjamin's winning essay discussed how becoming an umpire taught him life lessons and how to view situations from a different perspective.

Congratulations, Benjamin, from the entire Century team!

We Need Your Help!

On the other side of this newsletter there is a survey we would like you to complete. As a member of Century Credit Union, we value your feedback. We are wanting to better serve our kid and teen account holders. Please return this survey by May 1, 2018, and we will credit your Century account with \$10. Be sure to write your name legibly so we can credit the correct account. We value and appreciate your input.

Are you old enough for **Century Checking?**

If you are 16 years old, you may need a checking account!

One with no minimum balance requirements, no monthly fees, a free Debit Card, free ATM access and free online services would probably be great for you! Ask us about a Century Checking account today!



1540 Lemay Ferry Rd.
St. Louis, MO 63125

314-544-1818
800-595-8587

3920 Jeffco Blvd.
Arnold, MO 63010

636-464-5037
800-880-0640

www.centurycu.org
email:

youthclubs@centurycu.org

Name: _____

1. **How did you become a member at Century Credit Union?** (Please check all that apply)

Your parents set it up Your parents bank here We have a location close to your home
 a friend recommended Century to you Other (Please Explain) _____

_____.

2. **What aspects of the credit union do you like best?**

Convenience Mobile App No monthly fees Earning 5% interest on your account
 friendliness of staff Other (Please explain) _____

_____.

3. **What would you like to change about the credit union?** _____

_____.

4. **Is there a product or service you wish Century Credit Union provided? If yes, please explain.**

_____.

5. **Did you know Century Credit Union is on Facebook?** yes no

Do you follow Century Credit Union? yes no

6. **Did you know Century Credit Union has an app?** yes no

Do you use it? yes no **If not, why?** _____.

7. **Have you signed up for e-statements?** yes no

8. **Did you know we offer monthly specials?** yes no **If yes, how do you hear about them?**

Newspaper ads Newsletters email Facebook in office other (please list)

_____.

9. **Did you know Century offers 2 scholarships each year to people between the ages of 13-18?**

yes no **Have you ever applied?** yes no

10. **Are you aware of our Co-Op Shared Branch network?** yes no

11. **On a scale of 1-5, how likely are you to recommend Century to a friend?** (1 is extremely likely and 5 is not a chance) 1 2 3 4 5

12. **Would you be interested in joining a focus group that meets quarterly to help us better the CU for kids and teens?** yes no

13. **If you did not have an account at Century Credit Union and you were looking to open an account somewhere, where would you go and why?**

_____.